

Year in Review

Building scale through integration, innovation and strategic partnerships

2025 was defined by purposeful expansion, deepening partnerships and continuous innovation across Jahez’s platform and operating ecosystem. Throughout the year, the Group strengthened its technological capabilities, expanded regional presence, enhanced logistics infrastructure, and created new channels for merchants, partners, and customers to connect and transact. Strategic collaborations across sectors ranging from digital infrastructure and financial technology to logistics, retail and entrepreneurship reinforced Jahez’s role as a central enabler of modern on-demand commerce across the Kingdom and the wider region.

FEBRUARY

Advancing smart urban innovation with ROSHN

Jahez signed an MoU with ROSHN Group during LEAP_25 to accelerate digital transformation and emerging technology adoption, supporting the development of smarter, more connected service ecosystems.

MARCH

Enhancing AI-driven engagement in Bahrain

Jahez Bahrain partnered with DOO to strengthen customer experience and digital marketing capabilities through advanced artificial intelligence technologies.



APRIL

Accelerating digital infrastructure with Huawei

Jahez formed a strategic partnership with Huawei to advance digital innovation and enhance platform performance and user experience.

Supporting national sports development

Jahez partnered with the Saudi Table Tennis Federation to launch the Jahez Table Tennis Professional League, supporting sports development and national transformation objectives.



MAY

Expanding loyalty and rewards integration

Jahez partnered with Walaa Plus to offer gift cards through the Walaa Plus platform, with future point redemption capabilities within the Jahez app alongside exclusive employee benefits.



JUNE

Empowering innovation through the Jahez Hackathon

In collaboration with the Kuwait Innovation Center, Jahez launched a hackathon inviting local developers and creatives to design new platform features, with winning teams receiving prizes ranging from KD 1,000–3,000.



JULY

Entering Qatar through Snoonu acquisition

Jahez acquired a 76.56% stake in Qatar’s leading platform, Snoonu, in a \$245 million transaction, marking entry into the Qatari market and expanding regional scale.

Deploying autonomous last-mile delivery

In partnership with ROSHN Group, Jahez launched Saudi Arabia’s first commercial autonomous food delivery service in Riyadh using GPS-enabled robots.

Accelerating e-commerce integration with Zid

Jahez partnered with Zid to enable merchants to connect directly with Jahez customers through seamless technology integration and delivery within one hour.

Advancing digital payments with Samsung Pay

Jahez launched Samsung Pay in partnership with Moyasar and Samsung, becoming the first app in the Kingdom to enable the feature and strengthening secure digital payment adoption.

AUGUST

Launching drone delivery pilot operations

Jahez initiated its first drone delivery pilot in collaboration with Zain KSA, iot², and Firas Aero, advancing next-generation logistics solutions.



SEPTEMBER

Expanding digital access to entertainment in Kuwait

As title sponsor of COMFEST Kuwait, Jahez enabled in-app ticket booking for events, extending platform services into digital entertainment experiences.

OCTOBER

Supporting cultural and creative sector development

Jahez signed a MoU with the Al Madinah Region Development Authority to support cultural and creative industries through digital solutions and advanced technologies.

Enhancing last-mile efficiency with Redbox and stc

In collaboration with stc, Jahez deployed smart locker services and electric vehicle delivery solutions, significantly improving last-mile performance in high-density locations.

Launch of “My Shipment” (on-demand courier services)

In partnership with Tawaklna, we enabled structured courier scheduling and improved delivery coordination. “My Shipment” strengthened parcel-shipping capabilities within the app, offering users a more secure, reliable and seamless delivery experience aligned with national digital infrastructure.

NOVEMBER

Creating an integrated quick commerce ecosystem with noon

Jahez partnered with noon to integrate noon Minutes into the Jahez app while enabling noon users to order from over 50,000 restaurants across more than 100 Saudi cities.

Strengthening quick commerce capabilities through Doos investment

Jahez invested in Doos to expand grocery and quick commerce capabilities and unlock new revenue opportunities.

Empowering entrepreneurs with Monsha’at

Through the “Your Project, Ready” initiative launched at Biban Forum 2025, Jahez supported 20 merchants in building and operating professional online stores through technical and advisory assistance.

DECEMBER

Supporting next-generation entertainment destinations

Jahez announced its sponsorship of Six Flags Qiddiya City, contributing to the development of world-class entertainment infrastructure in Saudi Arabia.

